



The Manitoba Pharmaceutical Association

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Patient Counselling Area Requirements

1. All existing pharmacies undergoing renovations or moving location must have a patient counseling area.
2. All existing pharmacies must include a patient counselling area by January 31, 2000 (except in hospital setting where only inpatients are serviced and except in a pharmacy that solely services residents of personal care homes where the provision for a counselling area would be deemed superfluous minimum standards).
3. The following are recommendations for a patient counselling area:
 - a) A designated area that provides for a confidential discussion between the patient and the pharmacist using sound dulling partitions at least 6 feet high.
 - b) The area should not contain any items for sale apart from the articles needed for counselling sessions.
 - c) The area should display the “Patient Counselling Sign” as provided by the Association.

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