

Your Personal Health Information:

ACCESS AND PRIVACY



The Personal Health Information collected by your Pharmacist is required to protect your health and contribute to your well-being.

The Personal Health Information Act (PHIA) is a law that requires the pharmacy and staff to keep your information confidential and secure. It also allows you to access a copy of your personal health information with limited exceptions.

You have the right to:

- See and receive a copy of your personal health information with limited exceptions. You have the right to:
 - see the information about your current care **not later than 24 hours** after requesting it if you are a hospital in-patient, or
 - see and get a copy of the information about your current care **not later than 72 hours** after requesting it if you are a resident in a personal care home, hospital out-patient or receiving health care in the community;
 - receive access about care you received in the past **not later than 30 days** in any other case;
- name another person, such as a family member, to access your personal health information on your behalf; and
- ask us to make corrections to inaccurate or incomplete personal health information.

Please speak to a member of your pharmacy team if you want to do any of the above.